

Privacy Policy

Introduction

ICM Brokers ("we," "us," or "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our services, including but not limited to our website, trading platforms, and mobile applications (collectively, the "Services").

1. Information We Collect

We may collect the following categories of personal data:

1.1 Personal Identification Information:

- Name
- Date of birth
- Nationality
- Contact details (email address, phone number, address)
- Government-issued identification (passport, ID card, driver's license)

1.2 Financial Information:

- Payment card information
- Trading history

1.3 Technical Data:

- IP address
- Device information
- Browser type and version
- Log-in information
- Cookies and similar tracking technologies

1.4 Usage Data:

- Details of your interactions with our Services
- Preferences and settings

2. How We Use Your Information

We use your information for the following purposes:

2.1 To Provide and Improve Our Services:

- Processing transactions and verifying your identity
- Facilitating account registration
- Enhancing user experience

2.2 Compliance and Legal Obligations:

- Complying with applicable laws and regulations
- Anti-money laundering (AML) and Know Your Customer (KYC) checks

2.3 Marketing and Communication:

- Sending promotional materials, updates, and offers (with your consent)
- Responding to inquiries and providing customer support

2.4 Security:

- Monitoring for fraud and suspicious activity
- Protecting your account and our systems

3. Information Sharing

We do not sell or rent your personal data. However, we may share your data with:

3.1 Service Providers:

- Third-party vendors supporting our operations (e.g., payment processors, IT services)

3.2 Regulatory Authorities:

- As required to comply with legal and regulatory obligations

3.3 Affiliates and Partners:

- For joint marketing efforts (subject to your consent)

4. Data Retention

We retain your personal data only as long as necessary for the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

5. Security of Your Information

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no system is completely secure, and we cannot guarantee absolute security.

6. Your Rights

You have the following rights concerning your personal data:

6.1 Access and Correction:

- Request access to your data and correct inaccuracies

6.2 Data Portability:



- Receive your data in a structured, commonly used format

6.3 Withdraw Consent:

- Withdraw your consent for processing where applicable

6.4 Deletion:

- Request deletion of your data where legally permissible

7. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience. You can manage your cookie preferences through your browser settings.

8. Cross-Border Data Transfers

Your data may be transferred to and processed in countries outside your jurisdiction, including those that may not provide the same level of data protection. We ensure such transfers comply with applicable laws.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Effective Date" will be updated accordingly.

By using our Services, you agree to this Privacy Policy. Please review it regularly to stay informed about how we protect your information.